

Patient Information

Paediatric Audiology Information about your child's Hearing Assessment appointment

Our sense of hearing plays a crucial role in development and provides the basis for speech and communication skills. If a hearing impairment is not diagnosed and managed at an early stage, this can have a negative impact on a child's personal development as well as educational and social opportunities throughout life.

The Paediatric Audiology team specialise in the assessment and management of children's hearing. We are registered Audiologists and offer a full assessment of your child's hearing.

Your appointment

An appointment letter is enclosed with the time and date of the appointment. If you require an interpreter, please contact the department in advance, and we will be happy to arrange this for you.

To keep our clinics running on time please arrive promptly for your appointment.

If possible, make arrangements to attend only with the child being tested. Children cannot be left unattended in our waiting area but are welcome to wait if they are accompanied by an adult.

What to do if you cannot attend

If the appointment is not convenient then please contact us as soon as possible on **01793 696640**. We are available Monday-Friday between 8.30am-12.30pm and 1.30-4.30pm. Your cancelled appointment can then be offered to another child on our waiting list.

Policy for missed appointments

If you miss your appointment with us please contact us as soon as possible to arrange another appointment if required. We will not book a further appointment unless you contact us and your GP will be notified of the non-attendance.



Direct parental
referrals
accepted

Discuss
concerns and
medical history

20 to 30 minute
assessment
appointment

Results
explained at the
appointment



Paediatric Audiology

Information about your child's Hearing Assessment appointment

What will we do?

History – we will discuss any concerns you have with your child's hearing. You will be asked some specific questions about your child's medical history, speech and general development and any family history of hearing problems.

Assessment – your child's hearing can be assessed in a variety of ways depending on their age and ability. We try and get them to respond to a sound in some way and for younger children we turn this into a game.

We will also look in your child's ears and perform a pressure test to check their middle ear function. None of the tests are invasive and most children enjoy their visit to Audiology.

How long will it take?

Sometimes we will ask to see your child again for a second appointment to reassess their hearing or middle ear pressure. This may be for a variety of reasons and will be explained to you by the Audiologist.

When will I get the results?

The results will be explained by the Audiologist at the end of the appointment. You will then receive a written report for your child in the post with the results and an individual management plan.



Our main Paediatric Audiology Clinic is held at the West Swindon Health Centre

West Swindon Health Centre
Link Avenue
West Swindon, SN5 7DL
Tel: 01793 696640
Email gwh.audiology@nhs.net

Located opposite the Link Centre and very close to the West Swindon Centre (ASDA shopping complex).



We can also offer appointments for older children at:

- Fairford Hospital, The Croft, Fairford GL7 4BB
- Savernake Hospital, London Rd, Marlborough SN8 3HL

From 1st January 2019 smoking will not be permitted on any NHS site in England. Smoking will not be permitted within any of our buildings or anywhere outside on our sites. Smoking facilities will not be provided. Please be considerate of others when vaping in hospital grounds.

This information sheet is available to order in other languages and formats.

If you would like a copy, please contact us on 01793 604031 or email gwh.pals@nhs.net

Document Control

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