

A colorful speech bubble graphic with a gradient from blue to yellow to red, containing the text 'Patient Information' in white.

## Patient Information

# Paediatric Audiology Information about your child's Hearing Aid appointment

**Our sense of hearing plays a crucial role in development and provides the basis for speech and communication skills. If a hearing impairment is not diagnosed and managed at an early stage, this can have a negative impact on a child's personal development as well as educational and social opportunities throughout life.**

**The Paediatric Audiology team specialise in the assessment and management of children's hearing. We are registered Audiologists and offer a full assessment of your child's hearing.**

### Your appointment

An appointment letter is enclosed with the time and date of the appointment. If you require an interpreter, please contact the department in advance, and we will be happy to arrange this for you.

To keep our clinics running on time please arrive promptly for your appointment.

If possible, make arrangements to attend only with the child being tested. Children cannot be left unattended in our waiting area but are welcome to wait if they are accompanied by an adult.

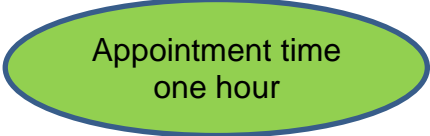
### What to do if you cannot attend

If the appointment is not convenient then please contact us as soon as possible on **01793 604201**. We are available Monday-Friday between 8.30am-1.00pm and 2.00-5.30pm. Your cancelled appointment can then be offered to another child on our waiting list.

### Policy for missed appointments

If you miss your appointment with us please contact us as soon as possible to arrange another appointment.

### Hearing Aid Fitting Appointment

A green oval graphic containing the text 'Appointment time one hour' in black.

Appointment time  
one hour

#### What will happen?

Your child's fitting appointment will involve programming the hearing aid(s) to provide an appropriate level of amplification to suit their hearing loss.

We may need to repeat the hearing assessment before fitting the hearing aid(s) to ensure that the devices are programmed to the most up-to-date hearing test results.

We will also perform a range of tests to make sure the hearing aid(s) are working well for your child and we will explain how the aids(s) work. Supporting information which explains how the hearing aid(s) work and what to expect will also be provided.

#### What happens next?

We will see your child for a follow up appointment after the fitting so we can see how they are getting on with their new hearing aid.



# Paediatric Audiology Information about your child's Hearing Aid appointment

## Hearing Aid Review Appointment

Appointment time  
one hour

### What is this review appointment for?

This appointment also helps us gain valuable feedback about how you feel your child is getting on with their hearing aid(s) in different situations.

### What will happen?

During this appointment we will look to see if your child's hearing has changed and check their hearing aid(s) are working effectively.

We will perform an ear examination, a hearing test to see if there have been any changes and a middle ear pressure test to check there is no congestion.

If new ear moulds are required, impressions will be taken and arrangements can be made to fit these in the department or for them to be posted to you and your child at home.

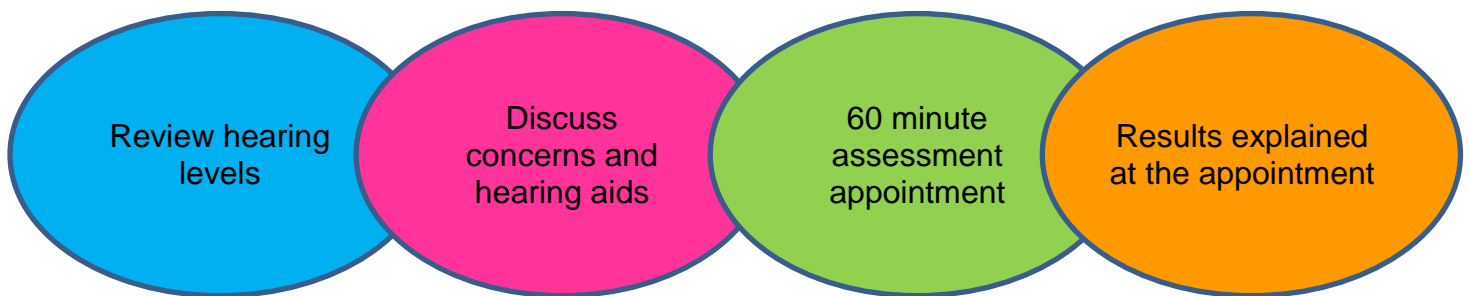
Appointments are held at the following locations;

**West Swindon Health Centre**  
Link Avenue  
West Swindon SN5 7DL  
Tel: 01793 696640  
Email [gwh.audiology.dept@nhs.net](mailto:gwh.audiology.dept@nhs.net)

**The Great Western Hospital**  
Marlborough Road  
Swindon SN3 6BB  
Tel: 01793 604201 / 01793 604065  
Email [gwh.audiology.dept@nhs.net](mailto:gwh.audiology.dept@nhs.net)

*Located opposite the Link Centre and very close to the West Swindon Centre (Asda shopping complex).*

We can also offer limited appointments for older children at Savernake Hospital.  
**Savernake Hospital, London Road, Marlborough SN8 3HL**



From 1st January 2019 smoking will not be permitted on any NHS site in England. Smoking will not be permitted within any of our buildings or anywhere outside on our sites. Smoking facilities will not be provided. Please be considerate of others when vaping in hospital grounds.

**This information sheet is available to order in other languages and formats.**

**If you would like a copy, please contact us on 01793 604031 or email [gwh.pals@nhs.net](mailto:gwh.pals@nhs.net)**

#### Document Control

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