

COVID-19 Changes to Bereavement Booklet

Please note that since the publishing the Bereavement Booklet, some temporary changes have been introduced due to Covid-19.

This covering sheet includes current guidance for some of the arrangements you will need to make following your recent bereavement.

- The Mortuary and Bereavement Service staff at the Great Western Hospital will make contact with you and your family after we have received your details from the ward. This is usually no later than the next working day. If you haven't heard from the team or need to speak to one of the team, we can be contacted on 01793 604392 or email: gwh.mortuary.mailbox@nhs.net

Office hours: Monday to Friday (excluding Bank Holidays) 8.00am - 4.00pm.

- One of the Bereavement Team will ask some questions and guide you through the process regarding completion of the Medical Certificate of Cause of Death (MCCD).
- The team will also provide you with information relating to registration of the death and any support or information required.
- Once the MCCD has been written, one of the Bereavement Team will call you to go through the next steps.
- You no longer need to attend the GWH to collect the MCCD. The MCCD will be scanned by the Bereavement Services and sent electronically directly to the Swindon Registrars Office.
- The Registry Office will call you to arrange a telephone appointment in order to register the death. Death Certificates will be sent to you by the Registrar so you do not have to attend the Registry Office.

BEREAVEMENT BOOKLET CHANGES

- Currently, there is no facility available to provide viewings with your loved one.
- Personal items of the deceased will be stored securely. Due to the nature of the virus, property will be double-bagged and dated. The bags will be stored for 14 days. The PALS team will contact you to arrange collection if this is appropriate.
- There are resources available in the back of the booklet, however additional resources are listed below:

CRUSE Bereavement: www.cruse.org.uk

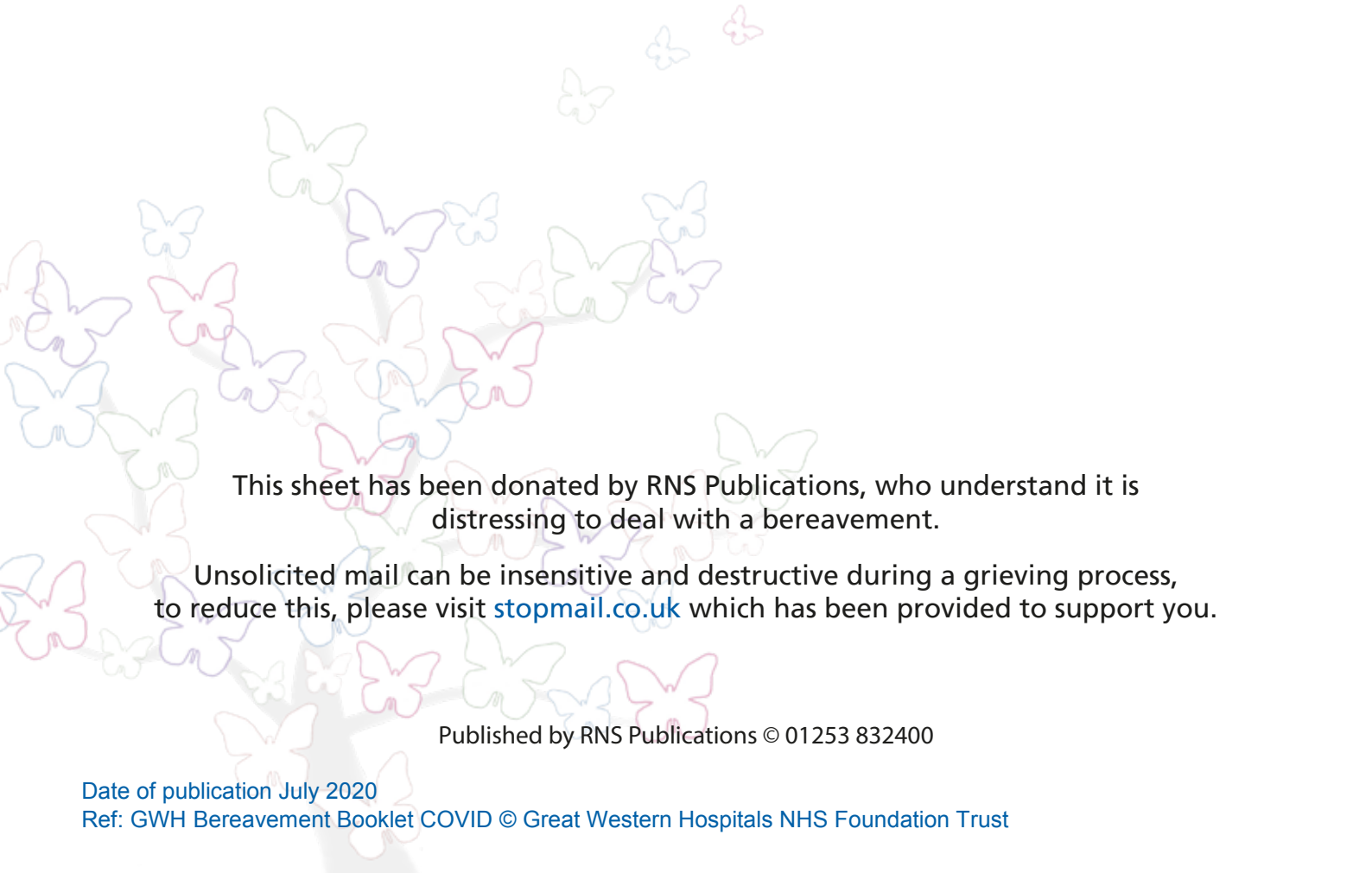
The Good Grief Trust: www.thegoodgrieftrust.org.uk

If you have any questions, please do not hesitate to contact us on: 01793 604 809 or 604 4392.

Yours sincerely,

The Bereavement and Mortuary Service Team

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This sheet has been donated by RNS Publications, who understand it is distressing to deal with a bereavement.

Unsolicited mail can be insensitive and destructive during a grieving process, to reduce this, please visit stopmail.co.uk which has been provided to support you.

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