

# Patient Information

## Having an X-ray or scan



**An easy read leaflet explaining what happens when you have an X-ray or scan at the Great Western Hospital.**

**This information sheet is available in other languages and formats. If you would like a copy, please contact us on 01793 604031 or email [pals.team@gwh.nhs.uk](mailto:pals.team@gwh.nhs.uk)**

*Our Values*  
**Service Teamwork Ambition Respect**

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## Having an X-ray or scan



**If you are not well,** your doctor may ask you to have an x-ray or scan.



**X-rays and scans take pictures of the inside of your body.** This gives the doctors a lot of information about why you are not well.



A picture can be taken of **any part of the body.** Different **machines** are used to take the pictures.



## Having an X-ray or scan



**A letter will be sent to you** before the appointment to explain what will happen.



**It will suggest what clothes you should wear** to make things quicker and easier while you are being x-rayed or scanned.

When you are in the department **the staff will explain what they are going to do.**

They **will help you** if you need to change into a hospital gown.



## Having an X-ray or scan



All the rooms are dark so that lights can be used to help take the right picture.

Some of the machines make a loud noise while working.



Some machines **need to be close to you** to do their job.



Some pictures are quick and some take more time. If it takes a long time you can listen to music.





## Having an X-ray or scan



The staff will usually be in another room or section of the room while the machine is working. **Sometimes someone can stay with you** while the picture is taken.



Most **results will be sent to your doctor within two weeks.**



Once your doctor has the results **you can phone them to make an appointment to talk about any treatment you may need.**



# Having an X-ray or scan

**Write your questions down here**

## TO DO LIST

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

If you have **any questions you would like to ask the doctor** please don't hesitate to ask. You can **write them down here before your appointment.**



You may also want to think about what it is **you want to tell the doctor about how you are feeling.**

You can write this down here so you don't forget.

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# Having an X-ray or scan

## Contacting the hospital



If you have **any questions** about your appointment, please **phone** the **hospital**.

If you are having an **X-ray** phone **01793 605059**.

If you are having a **scan** phone **01793 605051**.



If you have **any concerns** about your appointment, you can also contact the **Patient Advice and Liaison Service (PALS)**.



PALS listen to patients' concerns and will be happy to help you. You can phone **PALS** on **01793 604031**.

The **hospital also has a website** where you can find information about the hospital. The website address is [www.gwh.nhs.uk](http://www.gwh.nhs.uk)



# Having an X-ray or scan



From all the team here,  
**we look forward to meeting you soon.**



**Here is where you can find us:**

**X-ray, Ground Floor**  
**Scanning, Ground Floor**  
Great Western Hospital  
Marlborough Road  
Swindon  
SN3 6BB

