

Do you need to raise a concern about the care you or your relatives are receiving?



1 Speak to the Nurse or Ward Manager, they will be happy to help you

or



2 Contact the Patient Advice & Liaison Service [PALS]

PALS can...

- Listen to any problems you may have in relation to your health care or the health care of a loved one or friend
- Help you ask the questions about your health services
- Tell you about help and support groups for you or your carer
- Provide information on NHS services
- Help sort out problems quickly on your behalf
- Use your feedback to help improve future services

Contact us:

01793 604031

gwh.pals@nhs.net

