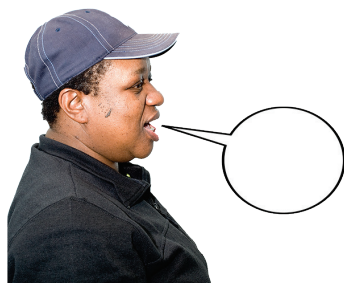


Tell us what you think



Easy read booklet

About this form



Use this form to make a comment about the service you had from **Great Western Hospitals NHS Foundation Trust**. This could be a **complaint**, **compliment** or **suggestion**.



A **complaint** is when you tell us about something you were unhappy with.

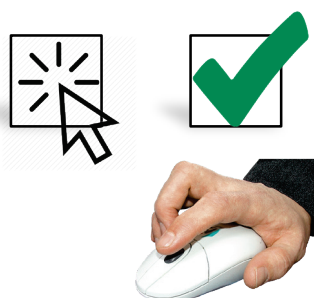


A **compliment** is when you tell us about something you were happy with.

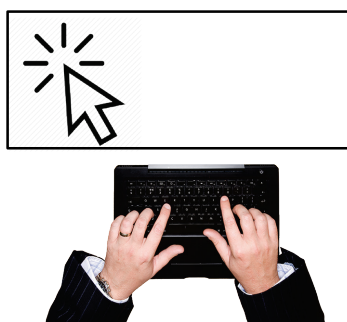


A **suggestion** is when you tell us an idea you have.

How to complete this form



Click on the little boxes to pick the answer that is right for you.



Click on the big boxes and type to tell us your answer.



You might be completing this form for yourself or for someone else that is a patient.



Who are you completing this form for?

☐

Myself

☐

Another patient

About you

These questions are about you, the person completing the form.



What is your full name?

This is your first name and last name.



What is your full address?

This is where you live.



What is your date of birth?

The day, month and year.

About the patient

These questions are about the patient. This could be you or the person you are completing the form for.



What is the patient's hospital number?

This is 9 numbers long.



What is the patient's NHS number?

This is 10 numbers long.



If you are not the patient how do you know them?

More about the patient

Only answer these questions if you are completing this form for someone else. These questions are about them, the patient.



What is the patient's full name?

This is their first name and last name.



What is the patient's full address?

This is where they live.



What is the patient's date of birth?

The day, month and year.

About the comment

Tell us who or what your comment is about. You can tell us your comment on the next page.



What are the names of any of our staff that your comment is about?

Staff are people that work for us.



What is the name of any department or ward that your comment is about?

This is a place or part of the Hospital.

Your comment

Your comment could be a complaint, compliment or suggestion.



What is your comment?

Contacting you

Tell us how we can contact you after we have looked at your comment.



What is the best way to contact you?

☐

By email

☐

By phone

☐

By post



What is your email address?

You can type more than one in the box.



What is your phone number?

You can type more than one in the box.