



## **The Audiology Department: Future appointments at Malmesbury Primary Care Centre**

### **Our Aim:**

Audiology strives to provide our patients with excellent specialist hearing, tinnitus and balance care whilst continuing to maintain our own high-quality professional standards.



**Audiology Department**  
**Direct line: 01793 604065**

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Email: [gwh.audiology.dept@nhs.net](mailto:gwh.audiology.dept@nhs.net)



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Once a patient in our care any future appointments that you make with Audiology can allow us to discuss your hearing needs and ensure that your hearing aids are fully functioning.

### **Appointments:**

- Once you have been issued with hearing aids you can contact us to arrange further appointments. Our contact details are on the reverse of this sheet.
- When you book an appointment it is helpful if you tell us exactly what problems you are experiencing.
- We recommend that you arrange a 'hearing aid service' appointment every six to nine months.
- We recommend that you have your hearing retested every three to five years unless you notice a problem sooner.
- We offer appointments at the main hospital site in Swindon but also at Savernake & Fairford hospitals and Malmesbury Primary Care Centre.

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- Your Audiologist can refer you, if required, for further appointments with staff who specialise in tinnitus and balance rehabilitation.
- If you require an interpreter please contact us in advance if you wish us to arrange this for you.

### **Things to Bring With You:**

- Any NHS hearing aids that you already have.
- Your record card and any used batteries.
- Please feel free to bring a relative or friend who knows you well.

### **Things to Remember:**

- Your hearing aids have been set for your hearing levels – please do not let other people use them.
- Please keep your hearing aids safe. If you misplace or severely damage a hearing aid there will be an administration fee of £135 per hearing aid to replace it.
- If you notice a sudden dramatic loss of hearing please contact your local Emergency Department.



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Malmesbury Primary Care Centre, Priory Way, Malmesbury,  
SN16 0FB



From 1st January 2019 smoking will not be permitted on any NHS site in England. Smoking will not be permitted within any of our buildings or anywhere outside on our sites. Smoking facilities will not be provided. Please be considerate of others when vaping in hospital grounds.

**This information sheet is available to order in other languages and formats. If you would like a copy, please contact us on 01793 604031 or email [gwh.pals@nhs.net](mailto:gwh.pals@nhs.net)**

#### Document Control

Division: Planned Care  
Department: Audiology Department  
Approved Date: 15 August 2019  
Next Review Date: September 2022  
Document Number: PC - PIL0132