



**Patient
Information**

The Audiology Department at Malmesbury Primary Care Centre

Our Aim:

Audiology strives to provide our patients with excellent specialist hearing, tinnitus and balance care whilst continuing to maintain our own high-quality professional standards.



Audiology Department
Direct line: 01793 604065

Text: 07825 049307

Email: gwh.audiology.dept@nhs.net



The Audiology Department at Malmesbury Primary Care Centre

We have a referral from your General Practitioner asking us to assess your hearing.

Your appointment with us is a chance for you to talk to us about your hearing and to see if we can help you hear better.

Before Your Appointment:

- Have your ears checked for wax at your General Practitioner surgery at least 10-14 days prior to attending this appointment to allow for a course of treatment to be completed if required, otherwise any treatment may be delayed.
- Make sure you have not been exposed to loud sounds 24 hours before your appointment.
- If you require an interpreter please contact us in advance if you wish us to arrange this for you.
- If you have any questions regarding this appointment please contact the Audiology Department directly.

Things to Bring With You:

- Any hearing aids that you may already have.



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- A list of your current medication.
- Please feel free to bring a relative or friend who knows you well.

Your Appointment:

- Your appointment will last for approximately one hour.
- We will start by asking you a few questions about your ears and your concerns surrounding your hearing.
- We will then do a full examination of your ears and check for any abnormalities.
- We will test your hearing – this takes approximately 10-20 minutes.
- We will explain the results straight away and talk you through the impact that a hearing loss can have on your communication skills.
- Dependent on the results of the testing we may discuss hearing aids with you.
- We may also recommend an onward referral to another speciality (Ear, Nose and Throat Department) if needed.



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Malmesbury Primary Care Centre, Priory Way,
Malmesbury, SN16 0FB



From 1st January 2019 smoking will not be permitted on any NHS site in England. Smoking will not be permitted within any of our buildings or anywhere outside on our sites. Smoking facilities will not be provided. Please be considerate of others when vaping in hospital grounds.

This information sheet is available to order in other languages and formats. If you would like a copy, please contact us on 01793 604031 or email gwh.pals@nhs.net

Document Control

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